

College Name - I.C.S. Arts, Commerce & Science  
College Khed, Dist - Ratnagiri

**Internal Quality Assurance Cell (IQAC)**

**Student Satisfaction Survey**

*On overall functioning of Institute.*

**Guidelines for Students :**

This institute is conducting a Student Satisfaction Survey regarding overall functioning of the institute, which will help to upgrade the quality in higher education. A student will have to respond to all the questions by "v" mark given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) PRN/ ID Number. 1866738

B) Age: 21

C) Gender: F

D) What degree program are you pursuing now.

☒ a) Bachelor's    b) Master's    c) MPhil    d) Doctorate    e) Other

F) What subject area are you currently pursuing?

a) Arts    ☒ b) Commerce    c) Science    d) Professional    e) Other

**Instructions to fill the questionnaire:**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one by "v" mark
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here.

**Following are questions for student satisfaction survey regarding overall functioning of the institute**

**1. How much of the syllabus was covered in the class?**

☒ 4 - 85 to 100%

3 - 70 to 84%

2 - 55 to 69%

1 - 30 to 54%

0 - Below 30%

2. How well did the teachers prepare for the classes?

4 – Thoroughly

✓ 3 – Satisfactorily

2 – Poorly

1 – Indifferently

0 – Won't teach at all

3. Innovation in teaching learning?

✓ 4 – Always effective

3 – Sometimes effective

2 – Just satisfactorily

1 – Generally ineffective

0 – Very poor

4 Use of ICT in Teaching Learning Process.

4 – Excellent

✓ 3 – Very good

2 – Good

1 – Moderate

0 – Poor

5. ICT facilities for students.

4 – Regularly

✓ 3 – Often

2 – Sometimes

1 – Rarely

0 – Never

6 . A process of continuous internal evaluation.

✓ 4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

7. Student Grievance redressal system is functional and effective.

☒ 4 – Always effective

3 – Sometimes effective

2 – Just satisfactorily

1 – Generally ineffective

0 – Very poor

8. The institute takes active interest in promoting internship, student exchange, field visit Opportunities for students.

4 – Regularly

☒ 3 – Often

2 – Sometimes

1 – Rarely

0 – Never

9. Mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

☒ 3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

10. Effective delivery of skill development and value added courses.

4 – Significantly

☒ 3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all



**11. Placement facility**

☒ 4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**12. Incubation centre and start-up are created.**

4 – To a great extent

☒ 3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**13. The institution have facilities and makes effort to participate students in NSS, NCC, Sport and Cultural activities.**

☒ 4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**14. Library and Laboratory including computer laboratory facility.**

☒ 4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**15. Student welfare schemes.**

4 – To a great extent

☒ 3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**16. Functioning and effectiveness of competitive examination preparation and career counselling .**

☒ 4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**17. Student involvement in participative management.**

4 – To a great extent

☒ 3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**18. Autonomy to student council**

4 – To a great extent

☒ 3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**19. Alumni involvement and engagement.**

4 – To a great extent

☒ 3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

**20. The overall institutional performance is very good.**

☒ 4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

21. Give three observation / suggestions to improve the overall functioning of institution.

- a) Plantation of trees must want to improve.
- b) Books availability must be needed in library.
- c) Sports & other programs must be taken in college for specially Commerce department.