

**Shrimati Indira Mahadev Beharay College of Arts,  
Shriman Chandulal Sheth College of Commerce and  
Shrimati Shobhanatai Chandulal Sheth College of Science,  
Khed, Dist- Ratnagiri- 415 709  
Internal Quality Assurance Cell (IQAC)  
**Student Satisfaction Survey for Academic Year 2019-20**  
**On overall functioning of Institute.****

**Guidelines for Students :**

This institute is conducting a Student Satisfaction Survey regarding overall functioning of the institute, which will help to upgrade the quality in higher education. A student will have to respond to all the questions by “√” mark given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) PRN/ ID Number. -----

B) Age: -----

C) Gender: -----

D) What degree program are you pursuing now.

a) Bachelor's    b) Master's    c) MPhil    d) Doctorate e) Other

F) What subject area are you currently pursuing?

a) Arts            b) Commerce            c) Science            d) Professional            e) Other

**Instructions to fill the questionnaire:**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one by “√” mark
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here.

**\*\*\*Following are questions for student satisfaction survey regarding overall functioning of the institute**

**1. How much of the syllabus was covered in the class?**

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

**2. How well did the teachers prepare for the classes?**

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

**3. Innovation in teaching learning?**

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor

**4 Use of ICT in Teaching Learning Process.**

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Moderate
- 0– Poor

**5. ICT facilities for students.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

**6 . A process of continuous internal evaluation.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

**7. Student Grievance redressal system is functional and effective.**

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor

**8 . The institute takes active interest in promoting internship, student exchange , field visit Opportunities for students.**

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

**9. Mentoring process in your institution facilitates you in cognitive, social and emotional growth.**

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

**10. Effective delivery of skill development and value added courses.**

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

**11. Placement facility**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**12. Incubation centre and start-up are created.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**13. The institution have facilities and makes effort to participate students in NSS, NCC, Sport and Cultural activities.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**14. Library and Laboratory including computer laboratory facility.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**15. Student welfare schemes.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**16. Functioning and effectiveness of competitive examination preparation and career counselling .**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**17. Student involvement in participative management.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**18. Autonomy to student council**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**19. Alumni involvement and engagement.**

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

**20. The overall institutional performance is very good.**

4 –Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

**21. Give three observation / suggestions to improve the overall functioning of institution.**

**a)**

**b)**

**c)**